



YouBike 2.0 system 2 Types of YouBike for you to ride!



YouBike 2.0



YouBike 2.0E

2024.07

Shared dock

YouBike 2.0 system features 2 Types of YouBike



Same Member account



Register your card for renting YouBike 2.0 and 2.0E.

Shared dock



Able to park on YouBike 2.0 dock for both types.

Multiple Rental tools



EasyCard
iPASS



Scan QR code
App and set up the payment method.

Exclusive App YouBike APP



When APP shows "lighting mark" on the left top of the station means there are YouBike 2.0E available.

Smart Screen Battery Notification



Check the Battery Notification on the screen and follow the procedure.

Below 15%
Return the bike promptly if the battery level is lower than 15%.

Below 5%
No power assist if below 5% during the ride.

Electric Power Assist



Configure with high capacity lithium battery.
Available to ride 80 kilometer maximum on the flat road with full battery.
Stop Electric Power Assist when the speed over 25 kilometer per hour.

Rates



If you are already YouBike member, please login member center to confirm your cards and member information.

Ways to Register	official app / official website / service center	
Ways to Rent	Rent with IC card	Rent with scan QR code
Ways to Use	IC card	YouBike APP
Ways to Pay	EasyCard / iPASS	Credit Card (VISA / JCB / Mastercard)
YouBike 2.0 Rates	Every 30 minutes in 4 hours NT\$ 10 NT\$ 20 per 30 minutes in 4-8 hours NT\$ 40 per 30 minutes for over 8 hours	
YouBike 2.0E Rates	Per 30 minutes for the first 2 hours NT\$ 20 NT\$ 40 per 30 minutes for over 2 hours	

- Long-term renter :**
Registration at the YouBike service centers, official website, official app.
- Rent with IC card :**
Card balance of member who has registered must be need ≥ 0 .
- Rent with scan QR code :**
First, complete your registration then download the official YouBike APP to login "Account" and set up your credit card.

For One-Time Users

- One-time rentals can only be paid for by credit card at the base rate shown above, and information on each rental transaction can be found on your credit card statement.
- One-time rentals (by non-members) are not eligible for ride subsidy and public bicycle injury insurance.
- One-time rental is granted by credit card for 120 hours per time and must be approved again beyond 120 hours.
- One-time rental is subject to deposit payment: NT\$3,000 for YouBike 2.0 / YouBike 2.0E. If you rent and return the bike normally, the system will automatically revoke the deposit and refund the amount at the end of the period, with the refund to be given depending on the processing days of each credit card issuer.



Rent with IC card

Same Rent/Returning bike process

Rent with IC card

1.Press button 2.Tap card 3.Ride



Press **Tap IC Card** button to awake the bike.



Tap your card on the sensor zone.



Screen shows
Pull the bike backwards.



Pull back on the handlers with both hands to retrieve the bike.

Return with IC card

Return to the dock 2.0 with IC card



Align the head of your bike to the guide mount.



Aim the bike lock to its docking port, then push the bike all the way in.



Screen shows
Tap the IC Card.



Tap the card on the sensor zone and screen shows
Charge and Balance when completed.



Rent with scan QR code

Same Rent/Returning bike process

Rent with scan QR code

1.Press button 2.Tap card 3.Ride

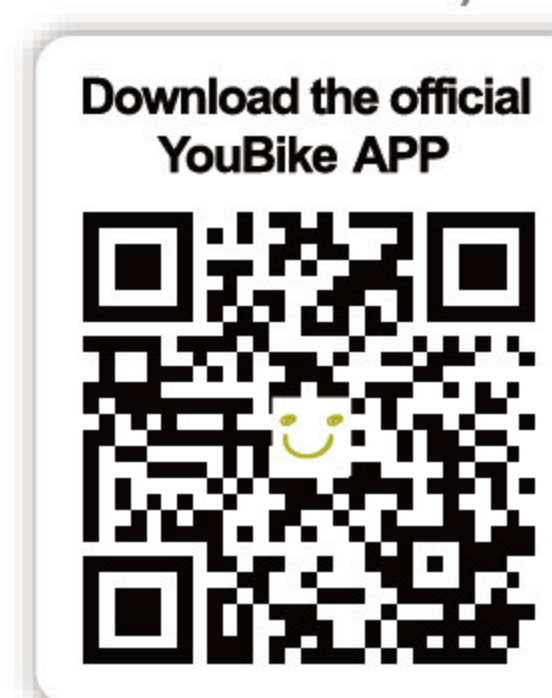


Press **Scan QR code** button to awake the bike.



Use the YouBike APP and press the **Scan QR code** button on the screen. Scan QR code enter verification code to unlock the bike.

(If you cannot scan QR code when you encounter glare, enter verification code to unlock it.)



Download the official YouBike APP



Screen shows
Pull the bike backwards, and pull back on the handlers with both hands to retrieve the bike.

Rent with scan QR code

1.Press button 2.Tap card 3.Ride



Align the head of your bike to the guide mount.



Aim the bike lock to its docking port, then push the bike all the way in.



Screen shows Thank you when completed.



Attention

- Public liability insurance is covered; only within each YouBike station area. For your safety and comfort, please check the tires, brakes and lamps on your YouBike before riding.
- All bikes are public property ; please take care of it properly. Each lost bike will result in a compensation of NT\$15,000 for YouBike 2.0 and NT\$25,000 for YouBike 2.0E. If your bike is lost or stolen, Please contact the local police, to obtain a Loss of Property From, then go to YouBike service center with the form to complete the process.

Login before ride to covered be insurance /
YouBike member login information
to gain free public bicycle injury insurance

Registered members still need to log in to the insurance platform.



Injury Insurance



Download the official YouBike APP



Social media

Check before you ride

Same Checking bike procedure

5 Main Key Points



Brake

Use both hands to gradually adjust the brakes.



Tire Pressure

Please check the tire pressure on both front and back wheel.



Light

Check if the front and rear lights are functional.



Saddle height

Adjust the height to the suitable place for you.



The lowest scale of saddle is 15.



Do not rent the bike that its saddle is turned backwards around.

It means this bike is faulty and waits for repair by our maintenance.

How to adjust the height of saddle?

Same Adjusting bike features

1. Press up pull rod 2. Adjust height
3. Hear sound 4. Safe ride



Press up the pull rod and adjust the saddle height.



Release the pull rod and hear the KA sound.



Make sure the saddle is stable.



YouBike 2.0 Instructional videos



YouBike 2.0E Instructional videos



How to use lock?

Same Locking bike steps

Lock

Turn right the bike head and insert the lock-head



Turning the bike head to right.



Aiming the lock holes between up and down.



Taking the lock-head off the basket.



Inserting the lock-head all the way into two lock holes.
No need to go through the front wheel and no key to keep.



When the screen shows
Lock successfully, it means you have already locked the bike.

Unlock

Click button to unlock

Tap IC card to unlock



Press **Tap IC Card** button to awake the bike.



Tap the card on the sensor zone and screen shows
Remove the mobile lock when completed.



Take the lock-head out of the lock holes.



When the screen shows
Enjoy Ride, it means you have already unlocked the bike.

Scan QR code to unlock



Press **Scan QR Code** button to awake the bike.



Use the YouBike APP and press the **Scan QR code** button on the screen. Scan QR code or enter verification code to unlock the bike.
(If you cannot scan QR code when you encounter glare, enter verification code to unlock it.)



Take the lock-head out of the lock holes.



When the screen shows
Enjoy Ride, it means you have already unlocked the bike.