

How to Rent a YouBike Using a Student Card

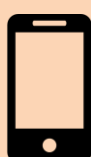
Prepare what you need

1. Your Taiwan mobile number (for SMS verification).
2. Your valid student cards



Sign Up / Log In

Create a YouBike Account



- Download the YouBike 2.0 App
- Register / Sign up.
- phone number, ID ...etc.
- SMS verification code.

Add / bind your student card to your account

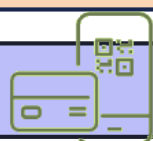


- Tap “Add card” → Select iPASS (一卡通).
- Enter your student card number to link it for rides & student subsidy.

Confirm Subsidy Activated



With a valid bound student card: 30 min free (YouBike 2.0) & NT\$10 off (2.0E).



Rent/ Ride/ Return

Rent



Find a bike station

- Use the app or station signs to locate a dock. The app shows available bikes and empty docks.

Unlock a bike in 2 ways:

- Tap your bound iPASS / student card on card reader
- Scan the bike's QR code or tap the bike's dock screen to follow instructions.

Ride



Ride and Enjoy – watch the time

Student subsidy covers first 30 minutes free (YouBike 2.0). If you exceed the free period, normal fares apply – check the fare rules in-app.

Return



Return the bike

- Push the bike into an empty dock until it clicks, then confirm the return in the app.

Receipt / billing

- Any fees will appear in the app and be charged to your linked payment method.

Quick Tips & Important Notes

Insurance & account holder

Accident insurance linked to the card applies only to the registered account holder. Do not lend your bound student card or account to others, as they may not be covered by insurance.

Card validity

The free 30-minute student benefit is available only while your student card is valid. Expired student cards are not eligible for the subsidy.

If the SMS verification code does not arrive

Please check that your phone number is correct, review blocked messages or SMS filtering settings, or contact YouBike customer support via the app or official website.

Damaged bike or docking issues:

Please report the issue through the YouBike app or contact Kaohsiung public transportation customer service (Kaohsiung Metro / YouBike support as listed on official platforms).

Ubike: <https://en.youbike.com.tw/region/kg/>
Kaohsiung Metro: <https://www.krtc.com.tw/eng/>

For more details please refer to the Official Brochure.