

同學，您好！

教育部關懷大專校院境外學生在臺的生活與學習，您除了可以透過校內管道諮詢各項生活，就學事宜外，亦可透過教育部境外學生輔導機制表達意見及提出諮詢。

The Ministry of Education is concerned about the living and learning of overseas students on campus. You may inquire all kinds of study-related matters in your own university, or can give your views on the “Inquiry Service for Overseas Student at Tertiary Colleges and Universities”.

i. Overseas Student Views & Inquiries

1. Internal channels

Please ask your college or university directly about matters regarding your studies and life on campus, or about off-campus part-time work and internships.

2. Other channels

Overseas students can give their views and make inquiries about learning, living, and their part-time work rights in Taiwan on the NISA platform:

- ① Through the overseas student inquiry window at: www.nisa.moe.gov.tw
- ② By ringing the Hotline: 0800-789-007.

The hotline is open Mon – Fri 09:00–17:00, - in Chinese (press 1), English (press 2), Indonesian (press 3), & Vietnamese (press 4)

ii. Inquiry Flowchart



iii. Will the inquiry service protect your privacy?

- 1. We will not allow any other party to access your personal information.
- 2. But depending on your inquiry, if necessary we will provide your name and contact details to the responsible unit, to enable it to effectively deal with your inquiry and respond to you.

我已詳細閱讀並了解教育部「境外學生諮詢平臺」服務資訊。

I've read and am aware of the “Inquiry Service for Overseas Student at Tertiary Colleges and Universities” provided by the Ministry of Education, R.O.C, Taiwan.

系/所 Department/Faculty:

簽名 Signature:

日期 Date(yyyymmdd):