

Q&A

Q1	Where could I borrow first aids on campus?
A1	There are 8 first aids in Division of Health Service for loaning. Please fill out the application form and submit three day beforehand. You may come to Office of Student Affairs for standards procedures including downloading the application form. We will have responsible person to help you out. After you complete the application, please come to division of Health Service one day before your loaning day.
Q2	When my friend swoon and does not have breath, what can I do to help my pal?
A2	There are 5 Automated External Defibrillator(AED) in total installed on campus. They are respectively located by B2 elevator of International Academic Building, Security's Booth at the Gate on Tongmeng Road, by the elevator on 1st Floor of Chi Shih Building, by the elevator on B1 of Chi Shih Building, and on 1st floor of Student's Dorm-New House. On occasion of emergency, please follow the manual for instruction guide, and contact 119 immediately. You may also refer to Division of Health Service or Campus Security Office for help.
Q3	What should I be aware of if I live in dormitories? If I encounter questions, who shall I consult for help?
A3	KMU boarders should abide by the rules specified by the Guidelines for Managing Dormitory, Student Dormitory Regulations, and KMU's autonomic committee. On occasions of any problems with regards to living in dorm, you may refer to the administrator of the Dorm, whose room number is 08, and 18 in the New House. The administrator of south and north house lives in room 08.
Q4	What is Meal Voucher?
A4	All the KMU student with student status can apply for meal voucher online. The meal voucher is provided in hope of releasing students with financial hardships. For those in need, please feel free to download the application for and send to your mentor and advisor for signature. On approval, persons in charge of the matter will contact you for the voucher. Downloading point: (http://osa.kmu.edu.tw/index.php/en-GB/component/attachments/download/993)
Q5	How may I get help when I am sexually abused, harassed or bullied. How may I get help and apply for investigation?
A5	When you are sexually abused, harassed or sexually bullied. You may consult Gender Equity Education Committee and fill out the application form for investigation. Please Download here: http://equity.kmu.edu.tw/ You can also contact Ms. Lee with 07-3121101#2114-65 or contact Campus Security Office 24 hours line: 07-3220809 when you are in need.
Q6	How may I get help when there is emergency?
A6	There are staff on duty 24 hours a day in the Campus Security Office, which is set up for emergency for students on campus or off campus have emergent cases. You may contact 07-3220809 which is available 24 hours a day. When you are in Taiwan, please make sure you enter the 24 hours contact line in your mobile phone, or put the emergent card in your purse or wallet. We also have English emergency contact line, 0960-803-700.

Q7	AS I suffer from emotional turbulence and tremendous stress or some pressure which is hard to bear, where can I get help?
A7	When you encounter some trials or hardships that have strong impact on tempo of your daily life, you can consult your mentor and advisor or your friend. You may also come to Division of Psychology and Counseling for a brief talk. We have professional psychological councilor who is always ready to offer help in the Division of Psychology and Counseling. The professional counsellor will listen to your need and offer your mental support and constructive help. Please, do step in the Division of Psychology and Counseling, located in International Academic Building for appointment.